



City of Fortuna

Annual Consumer Confidence Report and Newsletter

June 2011

The City of Fortuna's mission is to be worthy of the public trust by providing timely, efficient, dependable and well-planned services to the community.

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Community Events Schedule is on Back Cover

CONTACTS

Animals – Lost or Found	Police Department, 725-7550
Building Permits	Building Department, 725-7600
Business Licenses	City Hall, 725-7600
Burn Permits	Air Quality Control, 443-3093
Depot Museum	Parks and Recreation, 725-7645
Dog Licenses	Police Department, 725-7550
EMERGENCY	DIAL 911
Senior and Disabled Bus Service	Parks and Recreation, 725-7625
Sewer and Water Problems	City Hall, 725-7600 (M-F, 8:00 to 5:00) Police Department, 725-7550 (nights and weekends)
Sewer and Water Service	City Hall, 725-7600
Streetlight Outages (Please be prepared to provide the pole number of the streetlight)	City Hall, 725-7600 or Submit a form through our website at friendlyfortuna.com

ADDRESSES AND PHONE NUMBERS FOR CITY FACILITIES

City Hall – Administration, Finance, Personnel, Engineering, Building, Planning	621 11 th Street (707) 725-7600
Police Department – Police Services, Animal Control, Youth Services	621 11 th Street (707) 725-7550 – Business Calls 911 – Emergency Calls
Parks and Recreation – Parks, Recreation, Museum, Skating	5 Park Street (Rohner Park) (707) 725-7620
Public Works – Water and Sewer	Wastewater Treatment Plant, 180 Dinsmore Dr. (707) 725-7630
Public Works – Streets and Maintenance	Corporation Yard, 190 Dinsmore Drive (707) 725-7615
River Lodge – Conference Facility	1800 Riverwalk Drive (707) 725-7572
Monday Club	610 Main Street (707) 725-7572

Check out the City's website: www.friendlyfortuna.com

Consumer Confidence Report 2010

The City of Fortuna is pleased to provide you with the 2010 Consumer Confidence Report as required by the Safe Drinking Water Act. The City of Fortuna values our customers and wants to keep you informed about the quality of your water and our effort to provide a safe and dependable supply of drinking water. We hope this report will help our customers make informed choices that affect the health of themselves and their families. We are proud our drinking water meets or exceeds all State and Federal Standards.

Este informe contiene la información muy importante con respecto a su agua potable. Si usted necesita una copia de este informe en español, por favor ciudad pasillo de Fortuna del contacto en 725-7600.

Often we take our water for granted. Providing safe drinking water is a very intricate business that takes a dedicated staff of professionals to maintain the system throughout the year. State and Federal law requires all water suppliers to provide information to their customers annually regarding the source and quality of their water. This report, called the Consumer Confidence Report, provides you with information about the location of your water source, what is in your water and how your water quality compares with State Standards and contaminant levels set by the United States Environmental Protection Agency (EPA).

Definitions of Terms That May Be Used in This Report:

MCL: Maximum Contaminant Level. The highest level of a contaminant that is allowed in the drinking water. Primary MCL's are set as close to the PHG's (or MCLG's) as is economically and technologically feasible. Secondary MCL's are set to protect the odor, taste, and appearance of drinking water.

MCLG: Maximum Contaminant Level Goal. The level of a contaminant in the drinking water below which there is no known or expected risk to health. MCLG's are set by the EPA.

PHG: Public Health Goal. The level of a contaminant in drinking water below which there is no known or expected risk to health. PHG's are set by the California EPA.

PDWS: Primary Drinking Water Standards. MCL's and MRDL's for contaminants that affect health along with their monitoring and reporting

requirements and water treatment requirements.

SDWS: Secondary Drinking Water Standards. MCL's for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWS's do not affect the health at the MCL levels.

MRDL: Maximum Residual Disinfectant Level. The level of a disinfectant added for water treatment that may not be exceeded at the consumer's tap.

MRDLG: Maximum Residual Disinfectant Level Goal. The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLG's are set by the EPA.

TT: Treatment Technique. A required process intended to reduce the level of a contaminant in the drinking water.

AL: Regulatory Action Level. The concentration of a contaminant, which, if exceeded, triggers treatment, or other requirements that a water system must follow.

NTU: Nephelometric Turbidity Units. A measure of the clarity of water. Turbidity of 5 NTU is just noticeable to the average person.

Variances and Exemptions: Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

ppt: parts per trillion or nanograms per liter (ng/L).

pCi/L: picocuries per liter (a measure of radiation).

ND: Not detectable at the testing limit.

ppm: parts per million or milligrams per liter (mg/L).

ppb: parts per billion or micrograms per liter (ug/L).

About Our Water

The City of Fortuna provides water to approximately 11,909 individuals in our service area. The City's water distribution system includes 40 miles of waterline, 7 reservoirs which store a total of 7.5 million gallons of water and 8 pump stations which provide a constant supply of water to our 4,446 service connections.

The water being delivered to you by the City originates from groundwater sources known as wells, located on Eel River Drive between Drake Hill Road and Kenmar Road. These wells are known as Well #1, Well #2, Well #3, Well #4, and Well #5. Last year we produced approximately 440 million gallons of drinking water. An assessment of the drinking water sources for the City of Fortuna was completed in April, 2003. The source is considered most vulnerable to human and animal activity. In addition, the source is considered most vulnerable to these activities: mining operations (sand/gravel), recreational areas, automobiles (gas stations) and septic systems.

A copy of the complete assessment is available at the California Department of Public Health, Division of Drinking Water, 415 Knollcrest Drive, Suite 110, Redding, CA 96002, or you may view a copy on the web at: <http://swap.ice.ucdavis.edu/TSinfo/TSintro.asp>

How Our Water is Treated

The City of Fortuna's water supply is being treated to raise the pH and make the water less corrosive to comply with State and Federal requirements for lead and copper. This treatment process makes the water less acidic by aerating and removing carbon dioxide gas which is naturally dissolved in the water. Carbon dioxide is the same chemical that is added to beer and soft drinks to make it "fizz". As required by the California Department of Public Health, after the water is aerated, it is

then chlorinated to prevent any bacteriological contamination of the water.

Reservoirs and Pump Stations

The 7 City owned reservoirs and 8 pump stations are inspected on a daily basis. In addition to inspections and maintenance of the reservoirs, City staff regularly lower and fill these reservoirs to ensure the freshest water is available to customers. The City has recently completed one major construction project and is currently working on two other major projects designed to insure a safe and reliable drinking water system into the future.

Cross Connection Control Program

The Cross Connection Control Program protects the public water system from contamination due to backflow. A backflow condition is created when water from the consumer's plumbing flows back into the City water mains. The California Department of Health Services and Fortuna City Code both require backflow prevention assemblies to be installed at all actual or potential sources of contamination. Such sources of contamination include hospitals, mortuaries, fire sprinkler systems, sewage treatment plants and customers with their own water system such as a well. These assemblies are required to be tested annually to ensure proper operation.

Water Quality Monitoring Results

The City of Fortuna routinely monitors for constituents in your drinking water according to state and federal laws. The data in the following tables are from the most recent sampling for these constituents.

Description and Origin of Drinking Water Contaminants

The source of drinking water (both tap water and bottled water) includes rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals,

and in some cases, radioactive material and can pick up substances from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- **Microbial Contaminants:** Such as viruses and bacteria that may come from septic systems, agricultural livestock operations, wildlife and wastewater treatment plants.
- **Inorganic Contaminants:** Such as salts and metals that can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- **Pesticides and Herbicides:** May come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- **Organic Chemical Contaminants:** Can include synthetic and volatile organic chemicals that are by-products of industrial processes and petroleum production and can also come from gas stations, urban storm water runoff, agriculture application, and septic systems.
- **Radioactive Contaminants:** Can be naturally-occurring or be the result of oil and gas production and mining activities.

Safe Drinking Water

In order to ensure that tap water is safe to drink the EPA and the California Department of Public Health set water quality standards and establish testing methods and monitoring requirements for water utilities. These agencies also prescribe regulations that limit the amount of certain contaminants in water provided by public water systems and require utilities to give public notice whenever a violation occurs.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about

contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Primary drinking water standards are set to protect public health from substances in water that may be immediately harmful to humans or affect their health if consumed for long periods of time. The primary drinking water standards are defined by maximum contaminant levels (MCL's) for contaminants that affect health along with their monitoring and reporting requirements and surface water treatment requirements. Secondary standards govern aesthetic qualities such as taste, mineral content, odor or clarity. These standards specify limits for substances that may influence consumer acceptance of the water and do not affect health at MCL Levels.

Important Health Information

Especially Important for Vulnerable Population

Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/CDC (Center for Disease Control) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking water Hotline (1-800-426-4791) or at their website at: <http://www.epa.gov/safewater>



2010 Table of Chemicals or Constituents

■ COLIFORM BACTERIA

MICROBIOLOGICAL CONTAMINANTS	HIGHEST # OF DETECTIONS	# OF MONTHS IN VIOLATION	MCL	PHG (MCLG)	TYPICAL SOURCE OF CONTAMINANT
Total Coliform Bacteria	1	0	More than 1 sample in a month with a detection	0	Naturally present in the environment
Fecal Coliform and E. Coli	0	0	A routine sample and a repeat sample detect total coliform and either sample also detects fecal coliform or E. Coli	0	Human and animal fecal waste

■ DISINFECTION BYPRODUCTS

CONSTITUENT	SAMPLE DATE	Average Level Detected	RANGE OF DETECTIONS	MCL	PHG (MCLG)	TYPICAL SOURCE OF CONTAMINANT
Total Trihalomethanes TTHM (ppb)	2010	4.3	ND-6.5	80		By-product of drinking water chlorination
Haloacetic Acids(ppb)	2010	1.8	ND-1.8	60		By-product of drinking water chlorination
CONSTITUENT	SAMPLE DATE	LEVEL DETECTED	MCL	PHG (MCLG)	TYPICAL SOURCE OF CONTAMINANT	
Chlorine CL ₂ (ppm)	2010	0.3	0.0-1.9	4.0		Drinking water disinfectant added for treatment

■ LEAD & COPPER TESTING RESULTS

LEAD AND COPPER	# OF SAMPLES	90th PERCENTILE	# OF SITES EXCEEDING AL	AL	PHG (MCLG)	TYPICAL SOURCE OF CONTAMINANT
Lead (ppb) 2008	30	4.3	1	15	2	Internal corrosion of household plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm) 2008	30	0.39	0	1.3 mg/L	17	Internal corrosion of household plumbing systems; discharges from industrial manufacturers; erosion of natural deposits; leaching from wood preservatives

■ CONSTITUENTS WITH A PRIMARY DRINKING WATER STANDARD

CHEMICAL OR CONSTITUENT	SAMPLE DATE	Average Level Detected	RANGE OF DETECTIONS	MCL	PHG (MCLG)	TYPICAL SOURCE OF CONTAMINANT
Gross Beta Particle Activity (pCi/L)	1999	0.88	0.88	15	0	Decay of natural and man-made deposits
Barium (ppb)	2005	180	180	1000	2000	Discharges of oil drilling wastes and metal refineries; erosion of natural deposits
Fluoride (ppm)	2005	0.15	0.15	2.0	1.0	Erosion of natural deposits; water additive that promotes strong teeth; discharge from aluminum and fertilizer factories
Nitrate (ppm)	2010	18	18	45	N/A	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits

■ CONSTITUENTS WITH A SECONDARY DRINKING WATER STANDARD

CHEMICAL OR CONSTITUENT	SAMPLE DATE	LEVEL DETECTED	RANGE OF DETECTIONS	MCL	PHG (MCLG)	TYPICAL SOURCE OF CONTAMINANT
Chloride (ppm)	2005	12	12	500	N/A	Runoff / leaching from natural deposits; seawater influence
Manganese (ppb)	2005	30	30	50	N/A	Leaching from natural deposits; industrial wastes
Sulfate (ppm)	2005	14	14	500	N/A	Runoff / leaching from natural deposits; industrial wastes
Total Dissolved Solids TDS (ppm)	2005	230	230	1000	N/A	Runoff / leaching from natural deposits
Iron (ppb)	2005	32	32	300	N/A	Leaching from natural deposits; industrial wastes
Turbidity (NTU's)	2005	0.24	0.24	5	N/A	Soil runoff

■ ADDITIONAL CONSTITUENTS

CONSTITUENT	SAMPLE DATE	Average Level Detected	RANGE OF DETECTIONS	MCL	PHG (MCLG)	TYPICAL SOURCE OF CONTAMINANT
Sodium (ppm)	2005	12	12	NONE	NONE	Generally found in ground and surface water
Hardness (ppm)	2009	160	160	NONE	NONE	Generally found in ground and surface water

FLUORIDE

The City of Fortuna **does not** add additional fluoride to the water supply. Fluoride is a naturally-occurring trace element in groundwater and at low levels, helps prevent dental cavities. The U.S. Public Health Service considers optimal levels of fluoride to be 0.7 to 1.2 ppm for drinking water. The City's average fluoride level of 0.15 ppm is considered to be lower than optimal for helping prevent tooth decay. You may want to consider consulting your dentist about ways to prevent tooth decay.

SODIUM

We recognize that the addition of sodium to drinking water may be of concern to some customers. In 2005, after treatment, the water contains approximately 12 ppm of sodium. The U.S. EPA considers servings of less than 35 ppm to be very low sodium. The Food and Drug Administration states that most American adults tend to eat between 4,000 and 6,000 ppm of sodium per day; There is currently no drinking water standard for sodium.

HARDNESS

Water in the City of Fortuna is considered to be moderately hard at an average detected level of 180 ppm. Water that is too soft, below 30 ppm, can be corrosive to plumbing pipes and water that is too hard, above 300 ppm, causes scaled to form on plumbing fixtures and cooking utensils.

HOW YOU CAN CONTACT YOUR WATER PROVIDER:

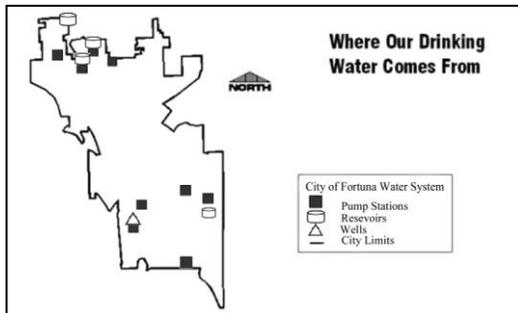
City of Fortuna, Public Works Department, 180 Dinsmore Drive, Fortuna, CA 95540 ■ (707) 725-7650 or (707) 725-7630 ■ FAX (707) 725-7651

FOR MORE INFORMATION:

You may attend the City of Fortuna Council meetings which are held the 1st and 3rd Mondays of the month at 6:00 P.M. These meetings are located in the City Hall Council Chambers at 621 11th Street, Fortuna, CA 95540 ■ (707) 725-7600 ■ FAX (707) 725-7610 ■ You may also access the agenda on the web at www.friendlyfortuna.com

Should you have questions regarding this report or would like information concerning your water supply, please contact Mike Flockhart, Utilities Superintendent, at 725-1469. If you would like to request additional copies of this report, please contact us at 725-7650 or 725-7630 or you may access it on the web at www.friendlyfortuna.com

We encourage you to make this report available to tenants, employees and students, as they will not receive a copy unless they are City of Fortuna water customers.



WHAT DO YOU KNOW ABOUT STORM WATER?

Did you know that the sewer system and storm drain system are two separate systems?

Indoor plumbing is part of our sanitary sewer system that flows to the treatment plant on Dinsmore Drive. Water that flows down impervious surfaces like driveways, streets and outside areas goes into a storm drain and then directly to the nearest creek, affecting fish and wildlife habitats, downstream recreational areas and drinking water supplies.

What is Storm Water Pollution?

It includes many types of harmful materials including debris, chemicals, dirt, and other pollutants that are carried by water through the storm drain system to creeks, the Eel River and ultimately the Pacific Ocean. Anything that enters a storm drain system is discharged untreated into the water bodies we use. That polluted storm water runoff can have adverse effects on plants, fish, animals, and people.



Where does storm water pollution come from?

Storm water pollution has many sources. One of the most common is the illegal dumping or spilling of wastes directly into storm drains, like pouring used motor oil or paint directly into a storm drain. From the storm drain, water flows directly into the nearest waterway-garbage, toxins, and all.

- **Debris** – such as plastic bags, six-pack rings, bottles, cigarette butts, etc. - washed into creeks and rivers can choke, suffocate, or disable aquatic life, including salmon.
- **Household hazardous wastes** like insecticides, pesticides, paint, solvents, and auto fluids can poison aquatic life. Recycle or properly dispose of hazardous products in your home. Don't pour them onto the ground or into storm drains.
- **Residential car washing** is permissible under Fortuna's storm water ordinance, but it can send detergents and other contaminants through the storm drain system. Consider using a commercial car wash that treats its wastewater, purchasing an environmentally safe detergent, or wash your car on your yard so the water infiltrates into the ground.

- **Pet waste** can be a major source of bacteria and excess nutrients in local waters. When walking your pet, remember to pick up the waste and dispose of it properly. Leaving pet waste on the ground increases public health risks by allowing harmful bacteria and nutrients to wash into the storm drain and eventually into our river.

STORM WATER QUALITY TOP TEN

Top Ten Tips to maintain Storm Water Quality in Fortuna:

1. Repair fluid leaks in automobiles and equipment immediately, even minor ones.
2. Tarp your load when hauling materials in an open truck bed so you don't lose anything.
3. Seal leaking dumpsters and outdoor storage containers to prevent pollutants from coming in contact with rain and entering a storm drain.
4. Check the weather before you fertilize; Never use fertilizers before a large rain event.
5. Clean spills with absorbents, rags, or a mop. Please don't rinse onto pavement.
6. Sweep and dispose of yard debris and greenwaste so it doesn't end up in the storm drain.
7. Adjust sprinklers to not water the sidewalk or street.
8. When landscaping, use erosion control methods on bare ground or plant grass seed as soon as possible to prevent soil loss.
9. Cover any materials stored outside to prevent exposure to rain water.
10. Paved areas which are kept free from excessive leaks, stains, litter and sediment are less likely to allow pollutants to flow into a stream.

2010 ECONOMICAL GREEN WASTE OPTIONS IN FORTUNA

Did you know that keeping green waste (grass clippings, branches, leaves, weeds, pine needles, flowers, etc.) out of your trash can save money?

Curbside collection in Fortuna*

Eel River Disposal (ERD) has a curbside green waste collection program for recycling yard materials and clean wood scraps. Every two weeks, Mondays only, the 68 gallon green waste carts are emptied. If you're ready to subscribe to this service, call 725-5156.

Burning

Call the North Coast Unified Air Quality Management District at 443-3093 for your annual permit to burn piles of dry natural *vegetation* outdoors.

Compost

Green waste can be piled up in a corner of your yard, and after the materials decompose, you'll have a good soil amendment. If you want a compost bin, the City currently sells them for \$55. Composting green waste, and your vegetarian food waste, can reduce your garbage volume by 25% or more.

Green waste drop-off*

Recycling green waste and clean wood at Eel River Disposal (ERD) is about 44% cheaper than throwing it away.

Mulch

Have you mulched lately? Grass clippings, leaves, and pine needles can be used as mulch, and help to suppress weeds, conserve moisture, and reduce erosion.

Pollution prevention

Please don't pile your green waste in the street, on storm drains, or on creek banks as this material may harm our creeks.

*note – only clean, unpainted, untreated wood can legally be accepted.

PREVENT SEWER BACKUPS

Have you ever poured hot bacon grease into a can? Did it sizzle? Did you notice how it solidified? This also occurs in your drainpipes... and can attract vermin! When excess grease, fats, and oil build up in your sewer pipes, it creates issues, for you and our wastewater treatment system,



FATS, OIL, and GREASE (a.k.a. FOG) can pollute our creeks and choke our sewers. You can avoid plumbing expenses by trapping your FOG in a sealed container (like a small plastic tub) - after it's cooled off - and place it in the trash. Please call the City at 725-1479 if you have any "FOG" questions. Simple tips to prevent greasy blockages at home:

- Never send dairy products, fats, oil, grease, or greasy foods down the garbage disposal, interior drains, or storm drains.
- Cleaning your sink with baking soda or vinegar may assist in keeping the pipes clear of blockages.



Fortuna City Hall

621 11th St., Fortuna CA 95540 (707)725-7600

Hours: Monday – Friday, 8am to 5pm

~GENERAL INFORMATION~

The Fortuna City Council holds their Meetings on the first and third Monday of each month at 6p.m. in the Council Chambers in City Hall.

City Council Meetings are televised live on public access television Channel 10 and are replayed periodically. The replay schedule can be found at accesshumboldt.net.

Council Meeting video links can also be found on the City's website; friendlyfortuna.com. Those videos are available approximately 2 days after the meeting.

~INFORMATION FOR MAKING WATER PAYMENTS~

Finance Office window hours 8:00a.m. – 5:00p.m. Mon – Fri

A Utility Payment Drop Box is conveniently located in the City Hall front parking lot.

Phone number with voice mail 725-7600, for making payment arrangements 24 hours a day / 7 days a week.

Payment methods accepted: cash, check, or money order.

Visa or MasterCard Accepted for Utility Bill Payments Only!

For faster service, please bring both sides of your water bill with you when making a payment in person.

~EXPLANATION OF CITY OF FORTUNA UTILITY BILLING PROCESS~

In an effort to help the citizens and utility customers of the City of Fortuna understand how the utility bills are processed, the City Council has asked staff to prepare an explanation of the billing process, and what customers can do to avoid late fees and especially shut-off of water service.

What follows is an example of the typical process. Based on what day of the week a specific date falls on, the exact days and dates may change slightly.

- Bills go out on the first of the Month A, and are due at the end of Month A.
- If the bill for Month A is not paid by the end of Month A, the following month's bill (Month B) will include the past due amount and the current amount.
 - The past due amount from Month A is past-due, and should be paid immediately.
 - The current amount for Month B is due by the end of Month B.
- If the past due amount for Month A is not paid by the 11th of Month B, a red and white reminder notice is mailed in a window envelope. The front of the notice states "YOUR ACCOUNT IS OVERDUE!" On the back of the notice, the following is clearly printed:

Bills are due on or before the 30th of each month. Penalty and interest are added after the due date.

Rate schedules and rules are available at City Hall.

15 DAYS NOTICE OF

INTENT TO DISCONTINUE SERVICE

Past due payment must be received in this office by the 25th or service may be discontinued.

To reinstate discontinued service the delinquent amount of your account plus a Reconnection fee must be paid.

If you have any questions, please contact the Utility Department at (707) 725-7600.

- If the past due amount for Month A is still not paid by the 25th of Month B, on the 26th of Month B, the Finance Department runs an in-house delinquent list and a 10% late fee is added to the past-due amount for Month A.
- On the first of Month C, another bill will go out which includes the past due amount for Month A (plus late fee), the past due amount for Month B, and the current amount due for Month C.
- On the 1st Wednesday following the 26th of Month B, the process of hand-delivering yellow door hangers begins; this process is usually completed within two days. By the time a customer receives a door hanger, the customer's account is past due for Month A and Month B, and Month C is also due. The door hanger contains the following information:

NOTICE

**YOUR WATER SERVICE WILL BE
SHUT OFF ON ___/___/___ (The shut-off date is inserted here.)**

BECAUSE OF THE FOLLOWING:

NON-PAYMENT OF ACCOUNT

**AMOUNT DUE: \$_____ (The total amount due for Month A and B is inserted here.)
(Payment arrangements must be made by 10:00 am of Shut Off Date or Reconnect Fee will apply!)**

Please call 725-7600 if you need to make payment arrangements or have any questions.

**Thank you for your cooperation.
CITY OF FORTUNA UTILITIES DEPARTMENT
P.O. BOX 545, FORTUNA, CA 95540**

- If the bill for Month A is still not paid and the customer has not contacted the Finance Department and made appropriate payment arrangements, on the 2nd Wednesday following the 26th of Month B, the service is disconnected as of 10:00 am. The disconnect time is always 10:00 am, even if the water is not physically shut-off at exactly 10:00 am.
- As of 10:00 am, when the service is disconnected, customers must pay a reconnect fee of \$75.00, plus the entire past-due amount of their bill. If a customer is shut off more than once, the subsequent reconnect fee will be \$100.00. If a customer did not pay a deposit to establish service, or paid a deposit of less than \$150.00, and their water is shut off more than two times within two years, they will also need to pay a deposit of up to \$150.00.
- By the time a customer's water is disconnected for nonpayment of Month A, the customer has received the following:
 1. Bill for Month A.
 2. Bill for Month B, including current amount for Month B and past-due amount for Month A.
 3. Reminder Notice for Month A past due on the 11th of Month B.
- Following receipt of the door hanger the customer still has a week to either pay their bill or make appropriate payment arrangements.
- For a customer who receives the bill for Month A on the first of Month A, almost 3 months have passed before shut-off; the customer has received at least 2 bills, a reminder notice and a door hanger. At any time during that 3-month period up until 10:00 am of Shut-Off Day, the customer can either pay the past-due bill or make appropriate payment arrangements.

Obviously, this is a complex process, but it is intended to allow customers ample time to pay their bills, or make appropriate payment arrangements, in order to avoid late fees or shut off of water services, while still complying with Fortuna Municipal Code sections 13.12 and 13.44 dealing with Water and Sewer rates, bills and charges.

This information, along with examples of the forms, is available on the city's website at friendlyfortuna.com. You may also call city Hall at 725-7600 if you have questions, or need to make appropriate payment arrangements.



Information about Fortuna's SEWER Charges



Residential sewer charges are based on the amount of water used. What that means is, the more water you use, the more you will pay for sewer. The base amount for residential sewer is \$ 38.75 for 500 cubic feet of water or less. If you use more than 500 cubic feet of water you will be charged \$8.61 for every 100 cubic feet of water over 500.(1 CUBIC FOOT = 7.48 GALLONS)

HOWEVER, in the SUMMER you are NOT charged extra SEWER for the water used to irrigate your lawn and garden.

The rates include a provision for Summer sewer charges to accommodate the people who water their lawns and gardens. The Summer sewer rate WILL NOT be charged on the amount of water used during the Summer months but instead will be based on an average from your Winter months' water usage. If your average Winter usage is 500 cubic feet of water and your Summer usage is 1500 cubic feet of water, your Summer sewer bills will be based on the 500 cubic feet not the 1500. The only time this will not apply, will be if your Winter average is more than your actual usage. The computer will automatically use the lower number to calculate your charges. The Winter months include November through April and the Summer months are May through October.

Saving water during the WINTER months will lower your bills ALL YEAR ROUND!!!

WATER RATES

Base Rate \$23.04 (Base usage is 500 cubic feet in Summer and 300 cubic feet in Winter)
Usage over Base will be charged at \$1.90 per 100 cubic feet



Fix your Leaks!

It is time to fix those leaky faucets and running toilets!

With the Sewer rates being based on the amount of water that is consumed, now is the time to take care of that extra water you will be charged for.

Even small leaks can waste significant amounts of water. A faucet dripping one drop per second will waste 2700 gallons per year. A constant drip can go through as much as 100 gallons a day! Check for toilet leaks. A leaky toilet can waste as much as 200 gallons per day. Put a little food coloring into the tank. If the color trickles into the bowl, there is a leak and repairs are needed.

FORTUNA POLICE DEPARTMENT
~ 621 11TH ST. CA 95540~
(707)725-7550 or 911 in case of emergency



PRECAUTIONS WITH PRESCRIPTION MEDICATIONS

Fortuna Police Department wants to remind you that it is vital that you do not allow your children or teenagers access to your prescription medicines. Money can be made by selling your prescription painkillers and other medications to other kids. This means that even though your child may not use these drugs, they can take your drugs to sell.

- You need to keep your prescription drugs locked up, and out of eyesight of your children in today's world. It's unfortunate, but many trusted children are drawn to the medication. This means you need a lockbox and it needs to be in a hidden area or at least it should be inaccessible to your teenagers.

- Make sure you dispose of any kind a used prescription drugs in a careful and recommended manner. Although it is handy to have pain medication hanging around in case you need it, you're just putting yourself and your child in danger.

There are many different types of prescription drugs that are being stolen on a regular basis. Because these drugs are addictive, children are mixing them and then snorting them, swallowing them, and inhaling them. It's vital that you research prescription drug addition, what children are doing with prescription drugs, and where and how they're getting them.

Here are some of the common names for painkillers that are often used by teenagers, OxyContin, Vicodin, Percocet, Valium, Xanax, Librium, Ritalin, Meridia, Dexadrine, Asthma inhalers, codeine, Tylox, Numorphan, Nembutal, Mepridine, MS Contine, Oramorph, Duramorph, Roxanol, Hydracodeine, Maxindol, Diazepam, Meprobamate, Deprol, Miltown, Equanil and many, many more.

Prescription drugs are dangerous medication to hang on to; make sure that you do not hang onto extra medications, lock all of your prescription medications up, and keep quiet about what you're taking so you are not at risk and neither is your teenager. Please do not hesitate to contact the Fortuna Police Department at 725-7550 regarding "Prescription Turn-In" programs or if you have concerns regarding prescription medications.

SEAT BELT VIOLATIONS, CELLULAR PHONE/TEXTING AND SPEEDING VIOLATIONS

Traffic safety is one of the Police Department's primary responsibilities. To enhance traffic safety we want to remind our citizens that we have a zero tolerance policy for seatbelt violations. Additionally we would like to remind motorists to use hands free cellular phone devices while operating motor vehicles. We have enhanced our enforcement efforts towards cellular phone violations and want to remind our citizens that risking a collision or a \$134.00 citation is not worth the risk to, "stay connected." Citizens are reminded that there are no speed limits over 45MPH within the City limits of Fortuna. Residential neighborhoods are posted at 25MPH. We ask that you be conscious of your vehicles speed.

FORTUNA PARKS & RECREATION
5 PARK STREET ~ FORTUNA, CA 95540 ~ (707) 725-7620
website: www.friendlyfortuna.com
email: park@ci.fortuna.ca.us

The Parks & Recreation Department offers many activities and works with local nonprofit groups to provide other leisure activities. You can sign up for events and activities at the Park Office in Rohner Park weekdays between 8:00 am and 5:00 pm. If you have questions, need to know the cost, or need more information, please call 725-7620.

~ YOUTH PROGRAMS & CLASSES ~

The classes and activities described below run continuously throughout the year. Call for more information.

Public Roller-skating at the Firemen's Pavilion

Fridays and Saturdays 6:30 pm to 9:30 pm. Skates are included in admission price and personal skates or rollerblades must be checked by staff.



Private Skating Parties at the Firemen's Pavilion

Private skating parties with skating staff provided. Music provided or bring your own. Skating games, basketball, sock-hockey, or dancing is also available.



Holiday Break Programs

Recreation programs during school holidays featuring arts and crafts, cooking, games, skating, movies and much more! 7:30am to 5:30pm weekdays. Bring a lunch, snack, coat, and sturdy shoes. Weeklong programs with discounts for entire week prepayment and sibling discounts, half-day rates are also available. Programs offered during Thanksgiving Break, Winter Break, President's Week, and Spring Break. Sign your child up at the Park Office in Rohner Park.

Summer Fun

This 10 week program offers supervised youth activities including skating, biking, water fun, crafts, movies, field trips and more, for ages 4-14, June through August. Morning and afternoon hours are available. Discounts offered for multiple week and sibling enrollments. Sign-ups begin in May at the Parks & Recreation Office in Rohner Park. Partial low-income grant funding is available.



Youth Basketball

Registration begins in December for grades 1-4. Teams play Saturdays at the Firemen's Pavilion and Fortuna Middle School starting in February, and the league runs for six weeks. A T-shirt is provided to each child who enrolls.

Volleyball Camp

A one-week session is held at Fortuna High School during the summer for girls in grades 6 - 12. Camp stresses fundamentals, teamwork, and sportsmanship. Fee includes camp T-shirt, volleyball and a season pass to the FUHS Volleyball High School games.



Volleyball League

League is held during January for four weeks at the Fortuna High School. Girls in grades 2 to incoming freshman are invited to participate. Shirt included in fee.

~ ADULT RECREATION PROGRAMS (18 & OLDER) ~

Adult Basketball Leagues ~ Teams begin forming in January and February with play beginning in March.

Adult Softball Leagues ~ Teams begin forming in April and May with play beginning in June.

Co-Ed Softball Leagues ~ Teams begin play in August and play into October.

Men's Basketball Open Rec ~ Drop-in basketball offered January-March at the Fireman's Pavilion in Rohner Park. Evening hours, drop-in fee applies.

~ CLASSES OFFERED ~

CPR

Class is taught by Rus Brown, American Heart Association Instructor and Assistant Chief in Fortuna. Refresher class is 2 hours in length and initial class is 3 hours in length. Space is limited so sign up now. Please call Christina at the Park Office at 725-7620 for more information or class dates.

Dog Obedience

Taught on Wednesday evenings at 6 pm at the Firemen's Pavilion for six weeks, offered by Bob Doerr. Varied skill levels to match the skill and age of your dog. Several sessions are held throughout the year. Call for start dates and prices.

Get Fit Baby

A fitness & defense class for moms. You want to work out but don't want to leave your baby? Bring your baby with you. Cardio, circuit training, resistance bands and kicks. Do martial arts movements while toning your body and learn self defense. Classes held at the Firemen's Pavilion in Rohner Park on Monday, Wednesday & Friday, 9am - 10am. Contact Kalee Giacomini at 834-6535 for more information.

Results Fit Camp:

8 weeks of challenging, fun packed, hands on, personal fitness instruction along with nutrition coaching regardless of age, size or fitness level. Exercise includes hikes, running, walking, calisthenics, sports drill, band & tubing exercises and much more. Mon, Tues, Wed. & Thurs at Firemen's Pavilion. Classes are one hour. Call 725-8735 for more information.

Zumba

This class is an exciting and unique experience. Spend 30 minutes on Latin and International rhythms, where you will learn some dance movements but you will also be exercising without noticing. The remaining part of the class will be focused on balls & weights. This is a beginner class held at the Rec Hall. For more information, please contact the instructor, Nelly Galeana, at 725-6129.

We Are On The Lookout For New Class Ideas. We Would Like To Expand Our Leisure Class Offerings! Is There A Class You Would Like To See Offered Or A Class You Would Like To Teach? Bring Your Ideas To The Park Office.

~ COMMUNITY GROUPS & OTHER RECREATION ACTIVITIES ~

The Parks & Recreation Department works with many other clubs and non-profit organizations to provide sports and leisure activities. Call the Parks Office to find out how to become involved in any of the following activities:

Eel Valley Little League & T-Ball
Eel River Valley Babe Ruth Baseball
Fortuna Minor League Baseball
American Legion 76er's
Humboldt Youth Soccer League
Eel River Valley Youth Football League
Income Tax Help

Take Off Pounds Sensibly
Girl Scouts
Boy Scouts
Humboldt Adult Soccer League
Fortuna Art Council
Fortuna Horseshoe Club
Fortuna Pistol Club

Redwood Genealogical Society
Redwood Region Gymkhana Riders
Relic Accumulators
Redwood Amateur Radio Club
Native Daughters of the Golden West
Community Blood Bank
Craft-T-Crafters

FORTUNA SENIOR TRANSIT



The City of Fortuna offers transportation within the city limits to seniors (50 and older) or if you have a disability which prevents you from driving. Two buses operate Mon. - Fri. between 8:30 am & 4:00 pm. Cash fare is \$1.25 each time you board the bus or you can purchase a card for \$20, which is good for 20 trips. The Fortuna Senior Transit is a reservation & dispatcher based system, which means you call dispatchers to schedule the times you need the bus. Call 725-7625 starting at 8am (M-F), for questions, to schedule reservations and return trips.

FORTUNA DEPOT MUSEUM



Fortuna's Depot Museum is located in Rohner Park. The depot was originally built in 1893 and located at the foot of 7th Street. As part of the nation's Bicentennial celebration the city moved the depot to Rohner Park and converted it into Fortuna's museum of local history. The museum's grand opening was held on July 4, 1976. Exhibits feature railroads, logging, fishing, farming and ranching, local Native American culture, a general store, and the daily lives of those who for generations called Fortuna "home." Other highlights include the Rohner Room, dedicated to the Swiss immigrant family who donated much of the land that became Rohner Park, and Northwestern Pacific Caboose # 11, built in 1909 and donated to the museum by the Noble family in 2006. Visitors are welcome to use the local history research materials in the Reference Room, including a complete set of Fortuna Union High School Megaphone yearbooks from 1906 to the present. Winter hours: Noon-4:30 pm, Thursday - Sunday. Summer hours: Noon-4:30 PM, 7 days a week. No fee. Prearranged tours are available by calling 725-7645.



River Lodge Conference Center

1800 Riverwalk Drive
Fortuna, CA 95540
707-725-7572

riverlodgeconferencecenter.com or friendlyfortuna.com

River Lodge is the City's beautiful, award-winning conference center. Perfectly situated overlooking the Eel River and Coastal Mountains, it provides a perfect setting for any event. Weddings, conferences, reunions, celebrations, seminars and retreats are just a few of the family, community and business events held at River Lodge.

The Lodge has over 12,000 square feet of space and accommodates groups of various sizes. Its rustic architecture, lobby gallery, gift shop, panoramic views of the Eel River, excellent service, on-site parking, commercial kitchen and state-of-the-art audio-visual equipment are just a few of the features that make the River Lodge the perfect location for any event.

The River Lodge is home to Northern California's largest and most diverse heather garden, including more than 400 different varieties of heath and heather. This spectacular garden is a collaboration of the Heather Enthusiasts of the Redwood Empire, the Fortuna Garden Club, and the City of Fortuna.

Be sure to visit the gift shop. Stocked with a wide variety of local artisan's wares, shoppers will be sure to find that special gift. Enjoy the works of art such as paintings, cards, photography, metal work, pottery, redwood gifts, jewelry and much more. If you need information, stop in to the visitor center, both are located in the lodge.



11th Annual River Lodge Bridal Faire

The 2012 River Lodge Bridal Faire is scheduled for Sunday, January 8th at the River Lodge Conference Center in Fortuna.

Over 30 vendors reserve space to offer brides-to-be information and samples of their wares. Future brides looking for that last vendor and those just starting the planning process are sure to find valuable resources to help them on their way.

Plan to attend from 1:00-4:00pm, Cost \$10 and take part in taste sampling, the cake cutting, and raffles. Call 725-7572 with any questions.

10th Annual Holiday Craft Faire

The 2011 River Lodge Holiday Craft Faire is scheduled for Saturday, November 19, 2011, 10am to 5pm and Sunday, November 20, 201, 10am to 4pm. This year marks the 10th year for the River Lodge Conference Center Holiday Craft Faire.

There will be 32 booths featuring quality, handmade crafts and fine art by the exhibitors. Nothing is imported. While you're at the faire, you can enjoy refreshments at the Cafe Court! This year the Café Court will be run by a local Non-Profit Service group. Any Fortuna non-profit service group that would like to be in a drawing to run the food court is welcome to sign up. Contact River Lodge for details.

Artist/Crafter applications for participation are available on the website.



Fortuna Monday Club

610 Main Street
Fortuna, CA 95540
(707)725-7572

The Fortuna Monday Club, originally a literacy club formed in 1906, was built in 1929. The Monday Club was a women's group dedicated to improving the quality of life in the community.

Ownership of the building was transferred to the Fortuna Concert Series in 1994 and then transferred to the City of Fortuna in 1996.

In keeping the same charm, recent improvements were performed including: new roof, new front porch, ADA access, complete electrical upgrade, resurfacing of the hardwood floor, new oak flooring on the stage, interior paint, window & door replacement, new heating system and a complete remodel of both restrooms including ADA improvements. All of this work was made possible by a donation from the Fortuna High School Class of 1937.

In addition, the Fortuna Rotary Noon Club donated monies for the purchase of new stainless steel appliances and flooring for the kitchen. This year we had the building painted. The Monday Club is available for small meetings and socials. Please call 725-7572 for more information.



CITY OF FORTUNA

2011 SCHEDULE OF COMMUNITY EVENTS

For the latest information on community events, call the Fortuna Chamber of Commerce at 725-3959, or visit friendlyfortuna.com

Farmer's Market, Tuesdays, May 17-October 25, 2011, 10 th & Main Streets	From 3 pm til closing. Fresh local produce, live plants, local products, flowers, and much more!
Fortuna Rodeo Week July 11-17, 2011 Throughout Fortuna	Enjoy a week of activities: chili cookoff, firemen's games, parade, and carnival. Friday night family night. Saturday Cowboy Mixer and Dance. Rodeo on Saturday and Sunday. Best BBQ in the west on Sunday. Traditional family fun!
Fortuna Redwood Auto Xpo July 24-24, 2011 Throughout Fortuna	Start with the Cruise and Sock Hop on Friday night, and then enjoy the car show, swap meet, arts and crafts boutique, antique show, cars, cars and more cars!! Antique tractors and farm equipment on display. Sunday BURN OUT contest.
Hops in Humboldt Saturday, August 27, 2011 Rohner Park	Sun and suds in the heart of Fortuna. Local breweries, plus California and Oregon brews. Live music, home brew demos, and a separate children's play area.
Concert Series Starting September 10, 2011 Monday Club	A variety of musical presentations presented at the beautifully remodeled Monday Club the second Saturday of each month, September through May (excluding December).
Apple Harvest Festival Saturday, October 1, 2011 Throughout Fortuna	Annual celebration of the fall apple harvest. Hayrides throughout town, orchard BBQ, live music, apple pie contest, farmer's market, street sale, lots of children's activities.
Police Department Disaster Fair Saturday, October 1, 2011 South Fortuna Elementary	Bring your family down to South School. See demonstrations by Zorro, the police K-9. View and tour various safety vehicles and a Helicopter! Hot Dogs and Drinks will be available.
10 th Annual River Lodge Holiday Craft Faire Saturday & Sunday November 19 & 20, 2011 River Lodge Conference Center	2 DAY SHOW Get started on your holiday shopping with quality, handmade crafts and fine art by the exhibitors, or find something special for yourself. Stop and relax at Café Court. Free admission.
Redwood Village Open House Thursday, December 8, 2011	Fire truck rides, carolers, refreshments and more. Special sales and drawings for great gifts. Bring the kids to visit with Santa.
Strong's Creek Plaza Open House Thursday, December 1, 2011	Special sales and drawings for great gifts and refreshments. Bring the kids to visit with Santa in the Fire Truck.
Electric Lighted Parade and Downtown Open House Friday, December 9, 2011 Throughout Fortuna	Parade of lighted trucks, floats and other vehicles goes from Redwood Village Shopping Center to downtown. Join the downtown merchants for refreshments and entertainment. Enjoy the strolling musicians and stop by and see Mr. and Mrs. Claus!!
Christmas Music Festival Sunday, December 11, 2011 River Lodge Conference Center	Delight to the music of the season performed by ensembles, choirs, and bands featuring local performers. Wreath sale and refreshments. A holiday tradition in the friendly city.
Christmas Home Tour, Wednesday, December 14, 2011 Throughout Fortuna	Take a peek at the holiday decorations in some local homes. Watch for locations to be announced.

2012 SCHEDULE OF COMMUNITY EVENTS

11 th Annual Bridal Faire - January 8, 2012 River Lodge Conference Center	Gift Registries, Photographers, Florists, Caterers, Bakeries, Coordinators, Formal Wear, Beauty & More
37 th Annual Daffodil Spectacular, March 24 & 25 2012 River Lodge Conference Center	Springtime in Humboldt means Daffodils! More than 600 varieties will be on display.
City Wide Yard Sale June 2, 2012, Main St.	Rummage, Collectibles, Antiques & More 407-9494 for details
Art and Wine in the Park Sunday, June 10, 2012, Rohner Park	Sample fine wines from local winemakers and around the world. Browse and shop in the fine arts area and craft market. Enjoy the VFW BBQ. Relaxing family entertainment.

2011
City of Fortuna
 Annual Newsletter &
 Consumer Confidence Report
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